

# HORSE KNOWING

## EQUINE ASSISTED LEARNING

TERMS & CONDITIONS

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### WORKING AROUND HORSES IS A RISK ACTIVITY

All animals can be unpredictable. Your choice to work around horses is voluntary. We take all reasonable care to provide suitable and safe horses and ponies for all our clients / participants.

Agreement of Terms: If you do not agree with any of Terms and Conditions, then you do not have permission to enter the premises and any bookings are null and void.

Our Terms and Conditions are made available to you before your first booking and on request at any time. As such you have every opportunity to read them before booking any activity and a refund will not be available on failure to accept them.

#### 1. ALL Participants, Parents, Guardians / Support workers:

- Agree that being around and working with horses is a risk and holds a potential danger, and that all horses may react unpredictably on occasion.
- Acknowledge that all the instructions of the staff must be obeyed, and must comply with the health & safety requirements and policies of the establishment.
- Must have completed a registration form before the programme / session begins.
- Must read all the safety notices and ensure that they/ their participant understands the safety rules. Please do not hesitate to ask for clarification should you be unsure.
- Acknowledge that the information given will be held in accordance with Irish Data Protection Legislation and in accordance with the law may also be made available to Insurers and other parties in the event of any injury or incident.
- Jewellery must be removed prior to starting any sessions. Chewing gum or any other type of food should not be eaten while attending a session.
- Parent / Guardian / Support worker must attend for all young people under 18

#### 2. Cancellations

- We operate a 48-hour cancellation policy. Any cancellation not notified 48 hours before the session is scheduled will forfeit the session and fee for the same. This is a condition of booking.

#### 3. Punctuality and Arrival Times::

- If you are late, we unfortunately cannot make that time up as other clients may be waiting for their sessions to start on schedule.

#### 4. Bad Weather or Conditions:

- We expect to hold EAL sessions in most weather conditions once safe to do so, and appropriate clothing should be worn. We reserve the right to cancel sessions in severe weather and you will be notified of this in advance of your session.

#### 5. Appropriate and safe clothing:

- Participants are expected to wear appropriate **sturdy footwear** with covered toes to avoid risk of foot injury from a horse accidentally treading on them.
- **Weather appropriate outer wear** (jacket, hats etc when necessary) to keep dry in light drizzle and layers to keep warm when windy.
- In the interests of safety we reserve the right to decline a client in the event of refusal to wear appropriate footwear or clothing.

#### 6. Visitor policy:

- Unfortunately, we do not currently have facilities to accommodate any additional visitors – so if you are attending as the parent of a young person we would encourage where at all possible to arrive with only the participating young person.
- Non participatory children should ideally not attend, however if this is unavoidable they **must be supervised at all times** by a legally responsible person, and for their own safety are not permitted to run around any of the property area of the yard or paddocks.
- Please do not stand or lean on the rail or gate of the arena while a session is in progress as this may distract the horse and may compromise safety of the participant.
- Sitting on or climbing over any gates or fences is strictly prohibited.
- Please report any potential hazards to your EAL Coach / Facilitator.

#### 7. Movement of Horses & Ponies and Farm Equipment:

- Movement of Horses & Ponies and Farm Equipment around the yard and surrounding areas is unavoidable and we ask you to give way to them at all times.

#### 8. Warnings Signs and Restricted Areas:

There are Health & Safety signs and notices posted around the facility, you must acknowledge and obey them, ignoring them is at your own risk. We reserve the right to ask you to leave the grounds at any time if we think you are a danger either to yourself, our equines or any other person.

The following areas are restricted unless you are accompanied with a member of staff:

- Stable Yard including but not limited to:
  - Any Stables
  - Tack Rooms
  - Feed and Hay area
  - Muck heap area
  - Arena, Fields or Paddocks
  - Sheds or other Buildings

- Running is not permitted in the yard or arenas.
- Do not make loud noises or shout while you are in the yard please.

#### 9. Horses/Ponies:

- All animals are unpredictable; do not feed the Horses or Ponies at any time. Do not enter any field, stable or make contact with a Horse or Pony at any time, without prior authorisation from your EAL Coach / Facilitator. When walking near a horse leave a gap of at least one horse's length between you and the horse.

#### 10. Personal Property:

- We strongly advise that young people do not bring any valuables, e.g. Mobile, money etc.
- We cannot be held responsible for Damage, Theft or Loss of your personal property while it is on the premises.

#### 11. Photography

- No unauthorised photography on site. This is a private property and attendance is by invitation only.

#### 12. Mobile phones

- No Mobile phones allowed to be used in the course of an EAL session. This is for your safety.

#### 12. Food & Snacks:

- Chewing gum or any other type of food should not be eaten while attending a session.

#### 13. No Smoking:

- No Smoking Policy operates throughout the entire premises.

#### 14. Car Park, Driving & Pedestrians and Access routes:

- We would ask that you please drive very slowly in the laneway on approach to the yard with a maximum speed of is 5 kmph. Be aware of other cars entering or leaving the property and when arriving that there may be also be someone moving horses on the lane.
- The drive and parking area are not a footpath and walkers are advised to take care due to the uneven surface.

#### 15.Dogs

- No dogs allowed - we love dogs but cannot invite any visiting dogs as we have our own dogs on the property.
- Please DO NOT feed the dogs, horse or any other animals at any time.

Thank you for your understanding!